

# **Business Manager**

Mural Apartments | Seattle, WA

# muralapts.com (iii) (f) (c)







# Highlights

Starting Date: Immediate

Hours per Week: Full-time

Compensation:

\$65-68,000 / year plus bonuses

#### **Benefits:**

- · Health, dental, and vision insurance
- 401(k) with company match
- Paid time off and holidays
- Ongoing training and professional development
- · Education and enrichment reimbursement
- · Employee housing discount
- · Quarterly bonus program

## Qualifications

- Minimum 3 years of apartment property management experience required
- At least two years of higher education or equivalent work experience
- · Strong leadership, team management, and conflict resolution skills
- · Highly organized with a proactive problem-solving approach
- Excellent written and verbal communication
- Proficient in Microsoft Office; experience with Yardi CRM or similar property management software preferred
- · Valid driver's license and access to a vehicle preferred
- Bilingual a plus

### Job Description

- · Oversee all day-to-day operations of the property, including administration, leasing, maintenance coordination, and resident relations
- · Direct and support on-site team members; manage hiring, training, scheduling, and performance evaluations
- · Prepare and manage annual operating and reserve budgets; monitor expenses and financial performance
- · Ensure proper collection of rents, management of delinquent accounts, and accurate handling of resident
- · Conduct regular property inspections; identify and address maintenance needs within budget parameters
- Oversee all lease paperwork, rental agreements, renewals, and compliance-related documentation
- · Lead or support property renovation and capital improvement projects, coordinating with vendors as
- Solicit bids for major repairs or projects and manage third-party contractors
- · Coordinate with maintenance staff to ensure timely resolution of work orders and completion of preventative maintenance
- Collaborate with marketing team or vendors to implement effective outreach strategies and maintain occupancy goals
- Prepare timely weekly/monthly operational reports for corporate leadership
- · Maintain a strong customer service approach when working with residents, vendors, and team members
- · Respond to after-hours emergencies as needed
- · Perform other duties as assigned

